





FIRESIDE CHAT

THE GENERATION GAP: RECRUITING & RETENTION STRATEGIES TO HELP WIN THE WAR FOR TALENT

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THE GENERATION GAP





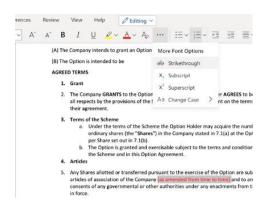








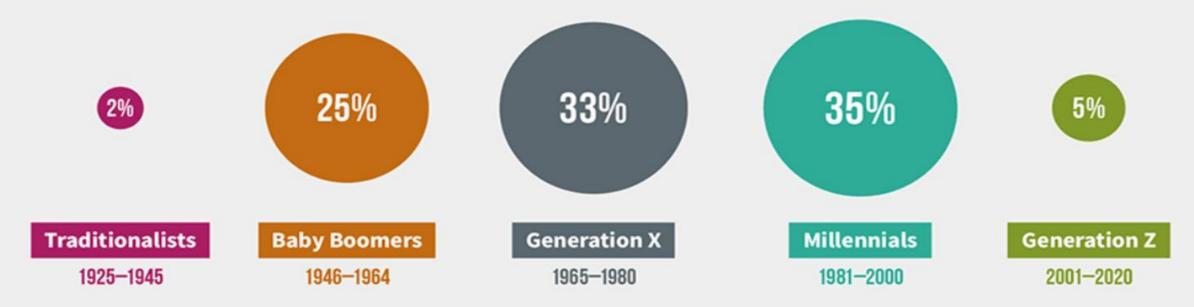




GENERATIONAL DIFFERENCES IN THE WORKPLACE

One size doesn't fit all when it comes to today's workforce—five generations of workers means five approaches to work.¹ Learn how to adjust to a multigenerational workforce.

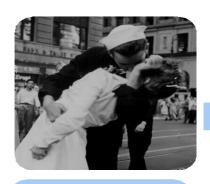
Current U.S. workforce numbers2:



^{1.}Bea Bourne, "Phenomenological <u>Study</u> of Generational Response to Organizational Change" (doctoral dissertation, University of Phoenix, 2009). 2. "Labor Force Composition by Generation" infographic, <u>Pew Research Center</u>.



Generations Timeline







Boomer 1946-1964 Idealism Experience



GenX
1965-1980
Culture
Entrepreneurial



Millennial 1981-1995 Mobile Collaborative



Generation Z
1995-2010
Video
Accessible
Independent



Gen Alpha
2011-2025
All Digital
On-Demand
ESG



- Optimistic
- Competitive
- Workaholic
- Team-Oriented
- Motivated By: Firm Loyalty, Teamwork, Duty
- Communication Style: Phone or Face-to-Face
- World View: Achievement Comes from Hard Work and After Paying One's Dues

1946 – 1964 Baby Boomers Sacrifice = Success



1965 – 1980 Generation X Independent and Flexible

- Flexible
- Informal
- Skeptical
- Independent
- Motivated By: Diversity, Work/Life Balance, Personal Career Goals rather than Firm's Interest
- Communication Style: Whatever is the Most Efficient!
- Worldwide Views: Favoring Diversity, Quick to Move on if Employer Fails to Meet Their Needs



1981 - 1995 Millennials Flexibility and Uniqueness

- Competitive
- Civic and Open-Minded
- Achievement-Oriented
- Motivated By: Responsibility, Quality of Their Leaders, Unique Work Experience
- Communication Style: Texts and Emails
- Worldview: Seeks Challenge, Growth, Fun Work Life and Work/Life Balance, Likely to Leave Firm if They Don't Feel Like They are Heard and Valued



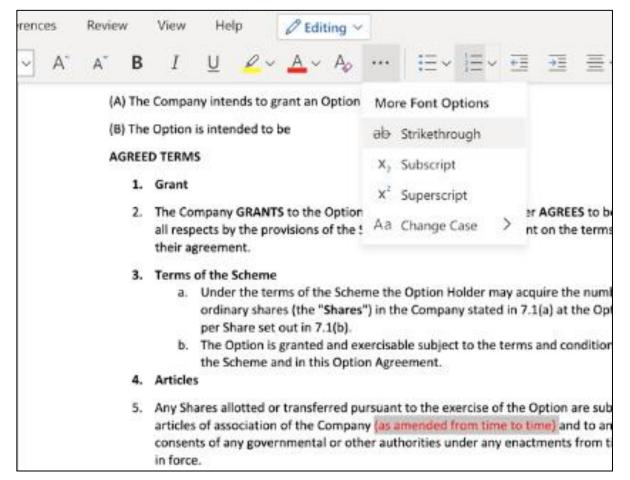
1995 – 2010 Generation Z It's All About Me!

- Global
- Entrepreneurial
- Progressive
- Less Focused
- Motivated By: Diversity, Personalization, Individuality, Creativity
- Communication Style: Text, Social Media, Zoom
- Worldview: Value Independence and Individuality, Need to Have Innovative Leaders, Appreciate New Technologies



Job characteristics of professional nurses. Analyze of Public Health who decide to tween general characteristics, quality professional nurses on retirement extension after retirement in professional nurses on working extension and remember the ratio of professional nurses per population is government has Psion professional nurses per populational government nos working affectivement from 60 to 65 years. Questionnaire was trument. 3,629 Questionnaires were distributed for question es were returned (85.2%). The results can be presented in on making on working extension after retirem

Mentoring - Redline





In the Workplace

Executive Presence

Revenue Generator

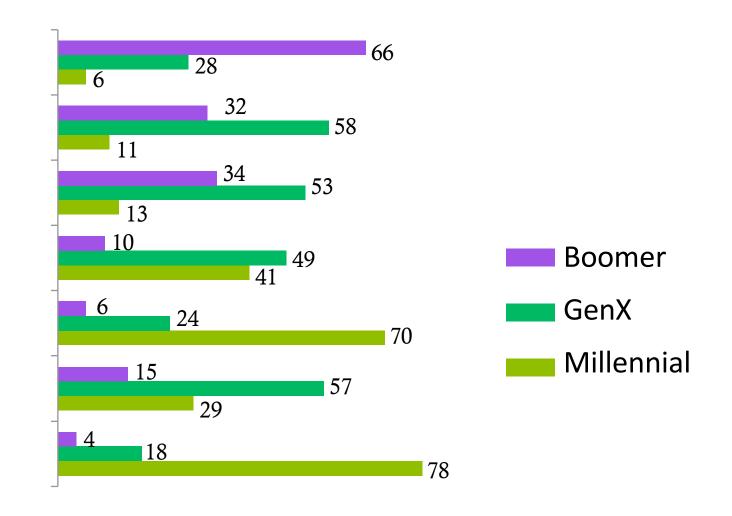
Relationship Builder

Adaptability

Social Media

Entrepreneurial

Tech Savvy













Each Generation Has Defining Values, Beliefs and Worldviews

There are differences in how they work, communicate and respond to change.