



SCG Legal AI Exchange

By Mark Medice

24 June

Lawvision 
CREATING COMPETITIVE ADVANTAGE

Mark Medice

- Leads the Pricing, Data, AI Strategy practice at LawVision, focusing on performance and law firm design
- Experienced as a legal practitioner, industry economist, industry pricing expert and data strategist for performance
- Started career with IBM in software, in-house counsel at Procter & Gamble, Associate at Morgan Lewis



Participants in the Forum



Our Participants and Purpose

Our Participants

- 80 participants
- 50 firms
- 6 Regions
- Lawyers and Allied Professionals

Our Purpose

- Priorities & Purpose
- Engaging Meetings
- Draw out relevant issues for you act



Our 2024 Roadmap



Meeting Topics and Times

April 16 @ 10:30 am - Noon ET

INDUSTRY INSIGHTS AND LESSONS

- BUILD/BUY
- KEY USES CASES
- INVESTMENT COSTS / ROI
- TOOLS
- EDUCATIONAL CURRICULA

May 23 @ 10:30 am - Noon ET

ETHICS AND GOVERNANCE

- POLICIES AROUND USES
- VIEWS FROM INSURANCE CARRIERS
- AI RISK MANAGEMENT ISSUES GENERALLY

June 25 @ 10:30 am - Noon ET

APPLICATIONS AND DESIGN

- KEY USE CASES
- PRIORITIES AND SPEED
- BUSINESS MODEL CHANGES
- RATES AND PRICING
- CAPITAL NEEDS
- TOOLS AND TECHNOLOGIES

July 23 @ 10:30 am - Noon ET

RISK SHARING AND COLLABORATION

- SHARED RESOURCES
- JOINT PROJECTS
- INVESTMENT CAPITAL
- VENDOR NEGOTIATION
- COLLABORATIVE MODELS

These topics will evolve through our 2024 experiences with the 5 virtual sessions and annual meeting workshop

AI Exchange Partner





June 24 Roadmap

- Current events
- A Closer Look at AI's Impact on the Law Firm Business Model
- Panel Discussion with Emanuel
- Break out Sessions and Report Back

Recent News

The AI Revolution Is Already Losing Steam

The pace of innovation in AI is slowing, its usefulness is limited, and the cost of running it remains exorbitant



By [Christopher Mims](#) [Follow](#)

May 31, 2024 9:00 pm ET



814



Gift unlocked article



Listen (9 min)



- **AI improvement is slowing.** The rapid advancements in AI capabilities have significantly slowed, with diminishing returns from data adding more data
- **High costs and low returns.** Costs associated with building and running AI systems are incredibly high, but the revenue generated so far is relatively low. *Why are the arms suppliers making all the money?*
- **Last mile problem.** The initial AI glance is promising but significant commercial production issues exist



Artificial
Intelligence
Index



Stanford University
Human-Centered
Artificial Intelligence

THE AI INDEX REPORT

Measuring trends in AI



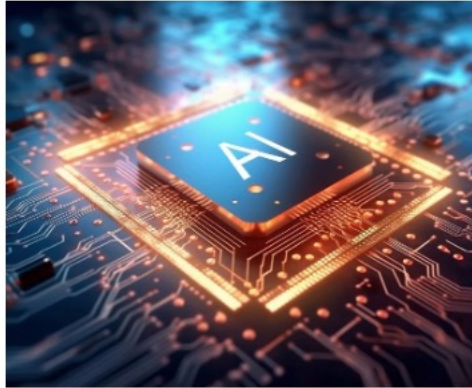
Artificial Intelligence
Index Report 2024

AI INDEX ANNUAL REPORT

Welcome to the 2024 AI Index Report

[DOWNLOAD THE FULL REPORT](#)

Welcome to the seventh edition of the AI Index report. The 2024 Index is our most comprehensive to date and arrives at an important moment when AI's influence on society has never been more pronounced. This year, we have broadened our scope to more extensively cover essential trends such as technical advancements in AI, public perceptions of the



Generative AI. Credit: Nataliia / Adobe Stock

NEWS

Lawyers with AI Skills Can Enjoy 49% Wage Premium, Research Shows

A report by PwC highlights that sectors with highest AI penetration 'are seeing almost fivefold greater labour productivity growth'.

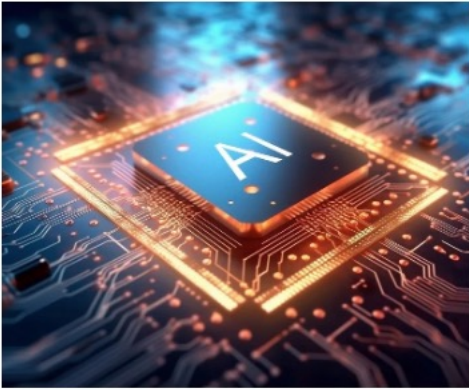
May 22, 2024 at 07:17 AM

🕒 2 minute read

Artificial Intelligence



Kasvi Sehgal [↗](#)
Reporter



Generative AI. Credit: Nataliia / Adobe Stock

NEWS

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Artificial Intelligence



Kasvi Sehgal [🔗](#)
Reporter

Lawyers with AI skills could earn up to 49% more, research by PwC has found.

According to the study, job vacancies for lawyers that require AI skills can carry a 49% wage premium in the U.S., while ones in the U.K. can secure a 27% wage premium.

The report claims that skills such machine learning or neural networks are valuable to companies across the professional services, information and communication, and financial services sectors.

PwC's 'barometer' report deep dives into how AI is changing the world of work. It rationalises that rising labour productivity can "generate economic growth, higher wages, and enhanced living standards", highlighting that "sectors with highest AI penetration are seeing almost fivefold greater labour productivity growth".

In the legal sector, many of the top law firms in the U.K. have made at least tentative steps into developing an AI capability, using platforms such as [Harvey](#) to leverage machine learning. Since late 2022 with the advent of generative AI such as ChatGPT, [other platforms](#) have been made available to the legal industry, setting off a flurry of interest from law firms.

The report also highlighted that Singapore had the highest number of AI-related job vacancies.

It is, however, unclear what impact AI will have on the market, as most firms have yet to fully integrate AI technology and, moreover, it remains to be seen how firms will use the technology on more lucrative transactional and litigation work.

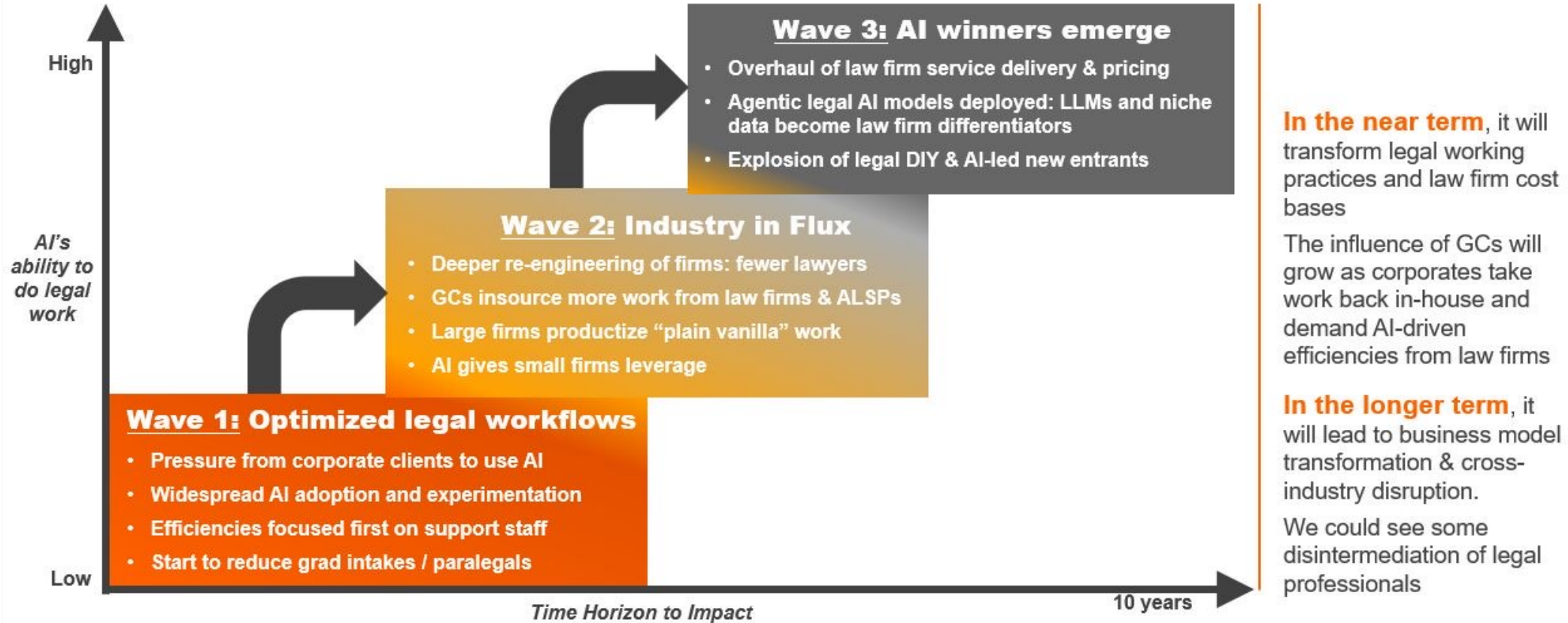
The PwC report states: "The analysis revealed that sectors with higher AI exposure are experiencing much higher labour productivity growth. At the same time, the skills demanded by employers in AI-exposed occupations are changing fast."



BS Meter

Applications and Design

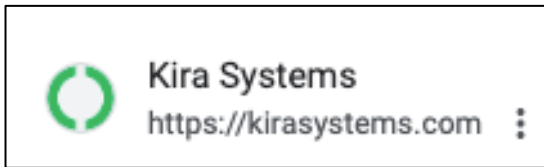
We predict 3 overlapping waves of transformation



You Can't Buy Your AI Strategy



Keeping Pace or Breaking Out



troutman pepper

Troutman Pepper Rolls Out Proprietary Gen AI Chatbot 'Athena' With Painstaking Care

08.23.23

Will Gaus and Andrew Medeiros were quoted in the August 23, 2023 Law.com article, "Troutman Pepper Rolls Out Proprietary Gen AI Chatbot 'Athena' With Painstaking Care."

Case Study – Troutman Pepper

- Released new chatbot Athena based on Open AI's ChatGPT 3.5 turbo
- Provides accelerated learning through Microsoft's Azure OpenAI system, a closed, secure system to ensure privacy and data security
- Mandating ethics and training courses for all attorneys prior to use but also creating a unique firm-specific AI use policy based on feedback provided by ALAS

Case Study – DechertMind

- Chatbot emerged into AI suite
- AI offerings in two flavors: no client data and "go anywhere"
- No client version is ChatGPT clone
- To access the firm's generative AI tools, users must input a client/matter number, and for flagged clients, access is denied
- Document chat – upload docs and ask questions
- Summarizer – document summarizing
- Chronology – upload docs and build timelines
- DraftDroit – draft text, review existing content
- DataExtractor – extract specific insights from universe of documents

Dechert

Inside DechertMind, a Proprietary Suite of Gen AI Tools for Law Firm Work

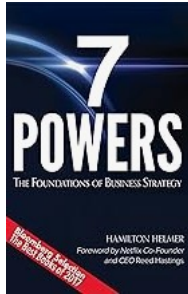
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Classifying the Strategic Benefits by the Firm is Crucial

7 Powers of Business Strategy

The Foundations of Business Strategy by Hamilton Helmer



7 Powers by Hamilton Helmer		Barrier (to Challenger)				
		Unwilling to Challenge		Unable to Challenge		
		plus uncertainty				
		Collateral Damage	Share Gain Cost / Benefit	Hysteresis	Fiat	
Benefit (to Power Holder)	Δ Cost	Input		Scale Economics		Cornered Resource
		Scale of Prodnc/ Distn				
		Prodnc/Distn Approach	Counter-Positioning		Process Power	
	Δ Value (=> P ↑)	Superior Deliverables		Switching Costs	Branding	
		Affective Valence				
		Uncertainty				
		Benefits from Other Users		Network Economics		

- Counter-Positioning. Per-unit cost decreases as volume increases
- Cornered Resources. Better access to resources
- Scale. Value of service enhanced as new clients join
- Switching. Expensive for clients to switch
- Network. Advantage realized as more people use your service.
- Process Power. processes enabling lower costs and a better outcome
- Brand. Value of brand if connects to pricing power

- Origination
- Takeoff
- Stability

Source: Hamilton Helmer Foundations of Business by Hamilton Helmer

www.strategypunk.com



Applications and Design Interview



Emanuel Callejas

Carrillo & Asociados

Abogado Y Notario

Emanuel is an attorney-at-law and a certified fraud examiner. He is focused on the prevention, detection, and investigation of fraud, risk management, and compliance matters.

Exercise for Today – Applications and Design



Breakout Session: AI Applications and Design

Objective

To share your firm's AI activities in the context of AI A&D.

Agenda

Introduction (10 minutes)

- Each group member introduces themselves, sharing their name, role, and firm.
- Briefly discuss your firm's current stance or efforts in AI strategy.
- Assign a Scribe to document these on paper or in a Microsoft Word document.
- Assign a Reporter to share your results

Discussion and Brainstorming (15 minutes)

- What applications are you deploying and using?
- What classifications do you use?
- Are you prioritizing business applications compared to legal services and delivery?
- Are you pricing differently due to these applications this year or next?
- What other elements of the business model are changing?
- Are you realizing productivity gains?

Deliverable Creation (5 minutes)

- Compile a collaborative list of issues and ideas you generated as a group.

Preparation for Sharing (5 minutes)

- Finalize the list and ensure it's clear and concise for sharing.

Deliverable

- A list of the top 3 takeaways from your conversations based on risks and opportunities
- Identify the most salient points to share with the group
- Any other insight your team deems relevant

Tips for a Productive Session

- Listen actively and encourage participation from all group members.
- Focus on actionable strategies that can realistically be implemented within the year.
- Consider both short-term wins and long-term visions for your AI strategy.

Sharing & Collaboration

- After the session, please email the finalized list to [designated email] or upload it directly to the shared SCG website.
- These documents will be foundational for ongoing strategy development and cross-firm collaboration.

Discussion

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